Evan Mok-Lammé

Product marketing manager & lifecycle marketing specialist | Sevanmoklamme.com

Skills

Competencies

Lifecycle Marketing Strategy
Automated Marketing
Email, SMS, & Push Marketing
Personalized Marketing
CRO & A/B Testing
Copywriting
Campaign Management
Digital Marketing Strategy
Product Messaging & Positioning
Go-to-Market Strategy

Tools

Braze (CRM)
OneSignal (CRM)
Branch (MMP)
Liquid Code & Logic
Figma
Adobe Ai, Ps, & Id
Google Analytics
Notion
Shopify
WordPress

Education

Illinois Wesleyan University

Bachelor of Arts

Google

UX Design Professional Certificate

Experience

Senior Product Marketing Manager

Premier Lacrosse League | Denver | Nov 2022 - Current Promoted from Product Marketing Manager | Jan 2024

Directed lifecycle marketing for the PLL. Developed data-driven strategy that increased MAUs by 290% and doubled session duration.

Managed the PLL's marketing tech stack, responsible for user-data integration and CRM optimization. Leveraged user data to create behavior-triggered marketing journeys. Increased user sessions by 46% YOY.

Developed iterative testing and automation processes to improve push, IAM, email, and SMS performance. Increased CTR from 4.5% to 9.9% while sending 86% more messages YOY.

Directed all cross-functional acquisition and retention campaigns for the PLL App. Drove 226% increase in user base.

Launched the PLL's fan-rewards membership and in-app gamification systems. Increased new-member sign-ups rate by 4X YOY.

Global Development Marketing Manager

World Lacrosse | Denver | Sep 2020 - Nov 2022

Responsible for global participant engagement and retention. Designed and launched e-learning experience that increased athlete engagement by 230%.

Supported the launch of the "LAX28" campaign for Olympic inclusion. Built and launched the LAX28 virtual training platform. Owned GTM and lifecycle marketing strategy, adding 21K users in five months.

Marketing Manager & UX Designer

Hong Kong Lacrosse Association | Hong Kong | May 2017 - Sep 2020

Directed the user-focused redesign of HKLA's registration and messaging systems, increasing member enrollment and retention. Led the rebrand and launch of Asia's largest lacrosse event, doubling event revenue.

UX & Visual Designer

Karis Inc. | Grand Junction | May 2016 - May 2017

Conducted user research to identify what prevented at-risk youth from accessing free housing and mental health services.

Reduced barriers to care for at-risk and homeless youth by designing and testing a responsive youth outreach scheduling platform.